

Counterfeit Parts Prevention Policy **Updated 8.1.19**

1. General Policy

It is the intent of Custom Interconnects to conduct all business activities in compliance with the rules and regulations applicable to our industry and the laws of the countries in which we do business. Without exception, these business activities are conducted to the highest ethical and moral standards to ensure the reputation of Custom Interconnects as a safe, reputable and integrity-driven supplier.

2. Counterfeit Products

There is no denying that there is a marked increase of the rise of counterfeit component products in the marketplace. Counterfeit products are generally defined as those that are misrepresented as to origin or quality.

3. Prevention Policy

There are two main ways that manufacturers can safeguard against counterfeit products entering the supply chain: proper part/packaging documentation/markings and by maintaining strict material traceability standards.

- a. Custom Interconnects' component goods are too small to add identifying marks, so the packaging and accompanying documentation is designed to show clear data and company logo. Custom Interconnects' assembled goods, such as interposers/connects/sockets are accompanied by similar packaging and documentation, but may also include etched markings such as part number and/or serial number.
- b. Custom Interconnects maintains strict material traceability standards which flow down to the company's supply chain. By ensuring the traceability of a material from its origin source through each hand of processing until final provisioning to Custom Interconnects, the company can ensure the authenticity of the materials used in the manufacturing process of finished goods. Material traceability records may include Certificate of Conformance, Certificate of Authenticity, Batch Numbers, Order Numbers, Packing Slips and Lot Numbers as relevant, and are kept on file indefinitely. The materials are then securely stored until checked out by an authorized employee and returned promptly after use.

4. Encountering Counterfeit Product

In the unlikely event that Custom Interconnects were to discover counterfeit material, that material would be quarantined and an investigation would be made to discover the source. Full details of the investigation would be reported to the appropriate governing agencies for possible prosecution.

If a customer believes they may have purchased counterfeit goods, they are advised to quarantine the goods and to contact the source of those goods to express their concerns, as well as contact the appropriate governing agency to report the incident.

As a preventative measure, it is strongly advised that customers only purchase directly from Custom Interconnects or from a company authorized reseller.